



Various IT Positions

We invite you to become part of our IT Tech Team

The State Information Technology Agency (SITA) is committed to leveraging Information Technology (IT) as a strategic resource for government, managing the IT procurement and delivery process to ensure that the South African government gets value for money, increased productivity; qualitative solutions, services and products; and uses best practice IT approaches in its modernisation and the delivery of services to all citizens. SITA currently offers end-to-end solutions across a complete spectrum of IT services to multiple national, provincial and local government departments.

Experience: 3-5 years' experience in business analysis, business process management and business process engineering/reengineering. Including experience in business modelling. experience in business architecture.

JOB TITLE : Admin: Functional Application Support X1: Ref
VAC00212/25

JOB LEVEL : C2

SALARY : R 300 971– R 451 457

Purpose of job

The provision of second level support services relating to specific application systems according to service elements as specified in the applicable service level agreements under supervision.

Key Responsibility Area

- Troubleshoot calls logged on a call logging system on faults reported by clients, using the particular application to ensure the availability of the application.
- Do functional user acceptance/system testing under supervision against the test plan to ensure functionality of the application
- Provide advice or training to users about the application systems functionality with support and supervision to ensure optimal functionality of applications.
- Update relevant user procedure manuals/Online Help and/or equivalent documentation under supervision to ensure accurate information on the application is available to the user
- Provide Information Support to clients and supervisors

Qualifications and Experience

Required Qualification: Grade 12 or National Certificate in Information Technology NQF 6 or any qualification on NQF level 5 or accredited specialised courses on Water and Sanitation.

Experience: 3 - 4 years' Functional Application Support experience on the Aquabase Application used for DWS

**JOB TITLE : Specialist: Functional Application Support X1: Ref
VAC00211/25**

JOB LEVEL : C4

SALARY : R 409 935 – R 614 903

Purpose of job

To provide Functional Application Support Services relating to specific application systems according to service elements as specified in the applicable service level agreements.

Key Responsibility Area

- To provide Business Advisory Services. To provide functional application support services. Provide implementation support. Transfer skills to team members. Provide Integrated Management information support solutions to clients and management.

Qualifications and Experience

Minimum: Grade 12 or National Certificate in Information Technology NQF 6 or any qualification on NQF level 5 or accredited specialised courses on Water and Sanitation.

Experience: 3 - 4 years Functional Application Support experience on the NIWIS Applications used by the DWS.

To apply or the above positions clearly indicate the job title and Vac number and send your CV to: Lindi.recruitment@sita.co.za

Disclaimer: This advert is only open to EOH, Purple Blue and Bias Data Center employees who are supporting the DWS project.
Closing Date: 04 November 2024